

Dementia Connect

Dementia Connect; a new personalised support service from Alzheimer's Society.



Dementia
Connect



**DEMENTIA
CONNECT**

Introducing Dementia Connect to Referral Partners

We know you want to do the best for people affected by dementia in your area. At Alzheimer's Society, we do too.

That's why, as the UK's leading dementia charity, we've developed Dementia Connect.

A personalised service that connects anyone affected by dementia to the support they need, when they need it.

Not just people with dementia but their carers, family and friends too.

It's free for service users, easy to access, and puts them in touch with Dementia Advisers who can offer them the support, advice and information.



How Dementia Connect can help

Dementia affects everyone differently, so we tailor our support to a person's individual needs. Our Dementia Advisers provide direct support as well as signposting to other local services.



Examples of our support:



Help with legal documents and Lasting Power of Attorney



Connection to dementia groups within local communities



Advice on how to cope and live with dementia, through information publications



Tips for making a home dementia-friendly



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Who can make a referral? And what support is available?

Self-referral

Referrals from the local community e.g banks, opticians

Healthcare professional referral



Phone support -
Companion calls



Online support



Face to face support



The benefits of Dementia Connect



- ✓ Quick and easy referral process
- ✓ Endorsed in the NHS Long Term Plan



- ✓ Combines the consistency of a national service with local knowledge
- ✓ Informed by Alzheimer's Society's 40 years experience
- ✓ Shaped by people affected by dementia



- ✓ A service for people with dementia, their carers, family and friends
- ✓ We keep in touch to meet any changing support needs
- ✓ Service users only need to tell their story to us once



Feedback from service users

“Based on speaking to the advisor, and speaking to you today, I would definitely recommend the service. We felt that there is someone there if we need them. It’s still early days and things haven’t changed much for us, but it’s good to know that you are there.”

“The Dementia Advisor talked in-depth about the topics that I needed to discuss with them and they were very knowledgeable about these too. The Dementia Advisor also sent me information by post so I could action what we discussed over the telephone by myself.”

“The chat I had with the adviser made me feel as if I still have more things to offer. Me and my wife have used the information provided and it has taken a lot of the worry away.”



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How it works

By referring, promoting and commissioning Dementia Connect, you can help everyone affected by dementia in your area get the dementia support they need.



Health and social care and other community-based professionals in your area, can refer people to the service through a simple online form.

1. Visit alzheimers.org.uk/refer and enter an email address or referrer ID.
2. Complete the referral form and submit, confirmation will appear on the screen with the referral reference number.

The person who's been referred should receive a call from a Dementia Adviser within a week for a full assessment of their needs. In cases of crises or the need for more urgent support, alert emergency services or the local authority as well as Dementia Connect.

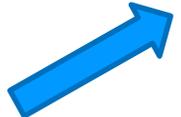
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Referral Form

Referral Form

Here is where you enter your email address or referrer ID.



ABOUT THE REFERRAL

*Your email address or Referrer Id

* Is the person being referred:
 Person with Dementia
 Carer

THE PERSON BEING REFERRED

*First name

*Last name

Date of birth Gender

Language (optional)

ABOUT THE PERSON BEING REFERRED

Find Address

*Street Address

*City/Town County

*Postcode Country

CONTACT DETAILS

The person to contact is not the person being referred

* Preferred method of contact

Email address

Phone number (no spaces)

Mobile number (no spaces)

Further information that could assist with this referral (optional)

Characters Remaining: 1000

CONFIRM CONSENT

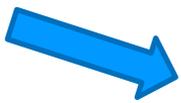
All information submitted will be entered onto Alzheimer's Society systems and held securely.

Please confirm the person being referred has been informed that their data will be passed to the Alzheimer's Society in order for contact to be made regarding possible help and support that can be offered and that you have a record of their consent.

Information about the person being referred.



Any additional information that can be provided is incredibly useful to our Dementia Advisors.



Other products from Alzheimer's Society

External Training

- ✓ Virtual / face to face training courses
- ✓ Online learning courses



Dementia Friends

- ✓ Dementia Friends aims to improve society's understanding of dementia and discover the small things that people can do that could make a difference to people living with dementia.



Singing for the Brain

- ✓ Brings people affected by dementia together to share music and singing in a supportive environment using aspects of music therapy to improve wellbeing



Find out more about Dementia Connect

Get in touch today



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E: Teresa.Allen@alzheimers.org.uk

W: alzheimers.org.uk/refer



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